



149900001300010003 *****



TEL: +44 (0)115 9511111
REF: 15/0182/0005

Jsk Claims
Tempo House
15 Falcon Road
London
SW11 2PJ

13 April 2017

Dear Jsk Claims,

Account No.

BE

Your reference:
Cardholder:

With reference to Acct No: ...

Thank you for the correspondence regarding a Payment Protection Insurance (PPI) mis-sell complaint.

We take all complaints of this manner very seriously and we have reviewed the documentation and call records, where applicable, relating to the sale of PPI.

As a result of our investigation, we are upholding the complaint and will be making a redress payment. The redress includes all premiums, any charges incurred as a result of the PPI, associated interest and 8% statutory interest.

Basic rate income tax at 20% has been deducted from the 8% statutory interest element, as required by HM Revenue and Customs.

We can confirm the total redress payment for this complaint is £2216.32, this consists of:

- £962.81 PPI Premiums
- £0.00 Charges
- £835.35 Associated interest
- £522.69 8% interest
- £104.53 Tax (on the 8%)

Continued ...

3161905927710847015991876843

